



Lecico Product Care & Guarantee

Ceramics – 25 years.

Soft close seats – 10 years.

Cistern fittings – 5 years.

Product Care Instructions

Congratulations on purchasing Lecico sanitaryware. We are proud of our products and guarantee them against faulty material or manufacture provided they have been installed, cared for and used in accordance with our instructions. This guarantee is transferable; it applies to the product not the purchaser provided guarantee registration details are passed to the new owner.

This guarantee covers products manufactured by Lecico and installed in the United Kingdom. If a claim is required under our guarantee we ask that the following conditions are met.

1. Proof of purchase should be supplied at the time of claim.
2. Products should have been fitted in accordance with our fitting instructions under UK water regulations 1999.
3. We cannot accept responsibility for the failure of a product if it has been modified, neglected, or accidentally damaged. It should only be used for the sole purpose of its design.
4. We must be given reasonable time to inspect the product in the installation. If removed, it should be kept for inspection.
5. Our policy is one of continuous improvement. If the product fails under our terms of the guarantee and a replacement is offered, but identical goods are no longer available, we will replace with the nearest equivalent.

Cleaning Products

Ceramics

Ceramic products should be cleaned regularly with warm soapy water. Rinse, dry and polish with a clean soft cloth. Regular cleaning will prevent the build up of limescale. Some cleaners will damage the glaze surface and fittings. We advise against the practice of using strong cleaners and leaving them on the ceramic products for a period of time, as this may damage the surface.

Seats

The surface should be cleaned regularly with warm soapy water. Abrasive cleaning agents may damage the surface.

Chrome plated fittings

Clean regularly with a soft cloth and warm soapy water, rinse, dry and polish with a clean soft cloth. Do not use household cleaners containing abrasives or chemicals.

Technical Assistance

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